

## Welcome to Cleveland Steel Container Corporation



We started Cleveland Steel Container over 50 years ago and it's been a long journey. The key to our success has been, and will continue to be, listening to our customers and responding to their changing needs, coupled with keeping our entire re-investment focus on steel pails only. This focus is keenly understood by our employees and is articulated in our Mission Statement. We work continuously to improve our customers' competitive positions in a changing marketplace. As our business grows, so do our innovations. Today because of the stability that multiple manufacturing plants offer, our customers are buying more than just a steel container - they are buying the full resources and proven track record of a reliable packaging solutions provider.

Every day, we focus on three key areas that are of the utmost concern to our customers. **Quality** is the number one objective at Cleveland Steel. By combining our own innovations with feedback from our customers, we're able to continuously improve our operating systems and meet the most stringent worldwide standards.

**Service** never takes second place at Cleveland Steel. We've built our reputation and our business by reliably delivering what our customers want, when and where they want it, allowing them to focus on the success of their own businesses.

**Value** is what happens when quality and service come together to deliver long-term solutions that go beyond individual sales. We strive to learn about our customer's businesses

and match our capabilities in a cost effective way. We've laid a few eggs along the way, but learned a lot and gained a lot of practical field experience too. Our teachers have been our customers - that's why we continue to listen to them every day.

P.S. "We make good pails and deliver them on time."

A handwritten signature in blue ink that reads "Christopher I. Page". The signature is written in a cursive style with a long horizontal line extending from the end of the name.

Christopher I. Page, Chairman & CEO