March 17, 2020

Subject: Steel Pail Supply- Coronavirus update

Dear CSC Customer,

Cleveland Steel Container would like to inform you of the measures that we are taking in regards to the Coronavirus (Covid-19) to keep our plants operational and to prevent any disruptions in your steel pail supply. As you all know, this situation is very fluid and changing rapidly throughout the United States. We understand with all of the news reports and the severity of this health crisis that you may have concerns regarding the supply of your steel pails.

First and foremost, to keep our employees safe and in good health, we are utilizing the recommendations from the CDC, WHO, all State and Federal agencies as applicable.

Currently, we are **100% operational** and plan to continue with **our regular production schedules and lead-times** as long as possible. As a reminder, we have four standardized pail manufacturing plants strategically located across the United States. This allows us the ability to move any order from one plant to another while maintaining the appearance and performance of the pail.

Lastly, we have contacted all of our key suppliers, and at this time, they do not anticipate any supply interruption. If you have any questions or concerns, I encourage you to contact me at 216-310-4041 or by email at droether@cscpails.com or your CSC Regional Sales Manager. We will keep you updated by our email notification system of any changes in production due to this health crisis.

Sincerely,

Daniel Roether
Vice President of Sales