



Cleveland Steel Container
An Employee-Owned Company

September 30, 2025

Subject: Order Modification Policy Change Announcement

Dear CSC Customer,

In an effort to better support your planning and provide added scheduling flexibility, our general managers and leadership team has revised our company-wide order modification policy.

Effective immediately, our minimum 15 working day policy to move, change, or cancel a steel pail order from its intended production date will be reduced to a minimum of 10 working days.

For example, if you have a steel pail order set to enter production on October 20th, 2025, the last day you can request to move, change, or cancel it is the end of business on October 6th, 2025.

If you have any questions about this policy change, please feel free to contact your customer service representative or regional sales manager via phone call or email. You can find your representative or sales manager directly on our website at cscpails.com/locate.

Kindly,

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Vice President Sales

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